



SOUTH SUDAN PROGRAM MANAGER (CONSULTANT) JUBA

KYNE is an award-winning specialty health communications agency dedicated to helping improve and save lives. We were founded on the belief that communication is a powerful health intervention. Our team is passionate and committed, with deep experience working across sectors to make real differences in health. We love what we do, we live what we do, and we truly believe in what we do.

Job Title: South Sudan Program Manager (Consultant)

Duration of contract: Twelve (12) months with three (3) months trial/probationary period; possibility of extension

Location: Position based in Juba, with frequent travel to the field

Start: ASAP

Project Background

Guinea worm disease (GWD) is poised to be the second human disease ever to be eradicated. In 2016, KYNE started a collaboration with The Carter Center to design and implement a communications campaign, supporting the countdown to zero cases of GWD in the remaining affected countries: Chad, Ethiopia, Mali and South Sudan. The campaign promotes the reporting behavior required to unlock a cash reward to enhance surveillance for cases, as well as key GWD preventive behaviors.

The Guinea Worm Eradication Programs (GWEP) in the four countries are responsible for overseeing the eradication programs in country. The successful post-holders will be integrated into this structure, having a unique opportunity to support stakeholders with this historic public health milestone.

The Role

Mr. Makoy Samuel Yibi is the Director of the South Sudan Guinea Worm Eradication Program (SSGWEP). As lead technical advisor regarding the communication strategy/technology, the Program Manager will work closely with the Director, SSGWEP and staff, regarding the implementation of the SSGWEP's "It Pays to Report Guinea Worm" communications campaign. He/she will design a strategic implementation plan utilizing the various campaign tools (i.e., flip book, posters, song, radio drama, social drama), and oversee effective dissemination across the country. The Program Manager will also work closely with KYNE's Monitoring and Evaluation (M&E) Manager to lead on data collection ensuring that campaign data is collected, collated and delivered in a timely manner, in accordance with agreed milestones.

The post holder will build excellent rapport and effectively manage relationships with key stakeholders within the SSGWEP Secretariat. He/she will act as the primary liaison person between the SSGWEP Secretariat and KYNE. He/she will also engage proactively with other health actors in South Sudan, and individuals in key media outlets to ensure effective media coverage of the campaign. As a Carter

Center-KYNE hire, the incumbent will be subject to the administrative norms, including the code of conduct of The Carter Center for technical advisors in South Sudan.

Together with the other KYNE Program Manager in Juba, and KYNE colleagues in Europe and the USA, this hire will form part of a global team. He/she will effectively communicate about the campaign progress to the rest of the KYNE team and flag any areas of concern immediately.

This is a dynamic role, and the post holder will be expected to be both proactive and reactive, according to changing country contexts.

Essential Job Functions and Key Areas of Accountability

Program Management

- Serve as a lead contact in South Sudan for “It Pays to Report Guinea Worm”, managing campaign efforts at Juba level and operating with strong sense of urgency and flexibility
- Serve as campaign representative during standing meetings (including Secretariat and task force meetings), delivering proactive, concise campaign updates and recommendations, and partnering with stakeholders to ensure responsive, effective coordination
- Assist existing Program Manager, if necessary, in the recruitment of other staff including Communications Officers, and liaise with TCC HR to ensure that all procedures are followed
- Liaise with appropriate staff at TCC Juba office to follow national procedures for administration, finance and logistics as part of the implementation of KYNE's activities in South Sudan
- Manage SSGWEP material and financial resources honestly, account for the dispensation of these resources via budget request forms, and ensure these are used for the intended purpose, in the right places, and at the right times
- Support capacity building of national staff through on the job support and mentoring

Program Implementation

- Provide guidance and support to existing Program Manager in the creation of strategic micro plans for dissemination across South Sudan, including quantification and forecasting of required materials
- Host regular review meeting(s) with stakeholders to align on planning and progress
- Provision of technical guidance and monitoring of campaign activities, including supporting Communications Officers on microplanning, facilitating trainings, and monitoring activity implementation through field visits
- Develop national and state level media/activity engagement plan; map out media houses, facilitate relationships and dissemination, and lead monitoring activities
- Partner with in-country stakeholders to identify communications campaign training needs; facilitate training workshop(s) accordingly



- Partner with M&E Manager to lead on data collection, including recruitment and training of research assistants (as applicable), and designing and implementing focus group discussions to regularly measure effectiveness of campaign materials; prepare monthly reports
- Conduct assessments of new areas for campaign implementation, including drafting assessment plan, supervising data collection, and conducting top level data analysis

Representation

- Build excellent rapport with in-country stakeholders related to the GWD eradication initiative
- Act as primary liaison between national stakeholders and KYNE team, providing relevant information on a timely basis
- Act as ambassador of SSGWEP and KYNE while in-country, supporting GWD eradication efforts

Qualifications and Experience:

- MPH, MSc Public Health, Health Promotion, or other development related fields
- Minimum six (6) years working in an African country, preferably on health communications programming
- Experience managing public health communications programs
- Excellent written and verbal communication skills in English; local language skills an asset
- Excellent interpersonal skills, including facilitating strong partnership with government, stakeholders and partners for health outcomes
- Strong negotiation skills
- Experience in working in conflict settings with focus on building resilience among stakeholders to produce desired results
- Experience of conducting qualitative or quantitative research and analysis of data sets
- Experience of managing mid-size teams for public health objectives
- Strong background in participatory methods for training and capacity building
- Attention oriented and well organized
- Excellent command of Microsoft Office package, including Word, Excel and PowerPoint
- Ability to problem solve in challenging environments
- Willingness to travel within the country, frequently, to remote areas, when security situation permits
- Previous experience in South Sudan is an asset; nationals are strongly encouraged to apply

How to Apply:

Please email your CV and cover letter to saghajanian@KYNE.com. This is an urgent recruitment and interviews with candidates will take place on a rolling basis until the position is filled. Unfortunately, because of the volume of applications we receive, we are not able to give status updates, but if you are invited for an interview, you will be contacted directly. PLEASE NOTE: If you have previously applied, there is no need to apply again.